

servemontana **symposium** | march 7-9, 2018
carroll college
helena, mt

NATIONAL SERVICE IN MONTANA



servemontana
GOVERNOR'S OFFICE OF COMMUNITY SERVICE



Agenda-at-a-Glance

Wednesday, March 7	
10a	Commission on Community Service Meeting- <i>Carroll College</i>
1p	Doorsteps to Kid Packs Please dress ready to be outside! <i>First Lady Lisa Bullock & Bruce Day, Executive Director, HFS</i> <i>Carroll College Cube, All Saints Hall</i>
515p	Service Project Reflection & Pizza - <i>Carroll College Dining Hall</i>
Thursday, March 8 at Carroll College	
8a	Arrival & Registration, <i>Carroll College</i>
9a	Symposium Welcome <i>Governor Steve Bullock</i> <i>Introduction by Dan Ritter, Executive Director, Governor's Office of</i> <i>Community Service</i>
10a	Concurrent Breakout Sessions
11a	Morning Plenary Taking Your Service to New Heights! <i>Conrad Anker, Alpinist</i>
12p	Lunch
1p	Plenary Regional Networking
240p	Concurrent Breakout Sessions
330p	Break

345p	Concurrent Breakout Sessions
445p	Plenary Tribal Relations in Montana <i>Jason Smith, Governor's Director of Indian Affairs</i>
545p	Dinner - <i>Carroll College Dining Hall</i>
Friday, March 9 at Carroll College National Service Gear Day! Wear your big A for AmeriCorps!	
830	Arrival
9a	Symposium Keynote And Beyond! <i>Shannon Stober, Verve Exchange</i>
10a	Concurrent Breakout Sessions
11a	All-Star Alumni Panel <i>Hosted by Shannon Stober, Verve Exchange</i>
12p	Abby M. Zent Service Recognition
1230p	Closing Remarks, <i>Director Ritter</i>
1245p	Lunch, <i>Carroll College Dining Hall</i>
130p	Departure

Schedule and Attendance

Please be on time. You are required to participate in sessions for the whole Symposium. If a situation arises where you cannot attend a session, please notify your program staff.

Respect

Please avoid private conversations during speakers and presentations. Please silence cell phones and mute laptop/tablets during sessions.

Resource Table

Visit the table for session handouts and other important materials!



GOVERNOR'S OFFICE OF COMMUNITY SERVICE

March 7, 2018

Greetings! Welcome to the 9th annual ServeMontana Symposium.

This year we will come together to learn, meet new people, and celebrate National Service in Montana and how YOU fit into that picture—*National Service in Montana: It Starts With YOU!* During keynote presentations, breakout sessions, and group activities, we hope you will appreciate your role in service and that the positive impacts for tomorrow depend on each of us, today. We strongly encourage you to use the Symposium to explore new subjects, learn, and make new friends. Please enjoy the Regional Networking session, and remember to reflect on our collective impact as a result of the *Doorsteps to Kid Packs* citywide food drive.

The ServeMontana Symposium would not be possible without our professional speakers, longstanding sponsors and remarkable staff. We thank them for giving their time and resources to make this Symposium a success. Most importantly, we thank YOU for being here, and for your service to Montana!

Sincerely,

Kevin Myhre
Commission Chair

Dan Ritter
Executive Director

Montana Commission on Community Service

Kevin Myhre, Chair, *Lewistown*
Rebecca Harbage, Vice Chair, *Helena*
Holter Bailey, *Missoula*
Karin Olsen Billings, *Helena*
Barbara Braided Hair, *Lame Deer*
Jackie Girard, Ex-Officio, *Helena*
Sandra Jones, *Roundup*

Jim Larson, *Billings*
Heather Margolis, *Helena*
Danette Rector, *Missoula*
Chantel Scheiffer, *Bozeman*
Eric Strauss, *Clancy*
Charles Wetherington, *Billings*

Governor's Office of Community Service Staff

Dan Ritter, *Executive Director*
Sheree Isola, *Finance Manager*
Sarah Sadowski, *Grants Manager*

Andy Bixler *Outreach & Grants Coordinator*
Kris MacIntyre, *Program Assistant*

The Governor's Office of Community Service and the Governor-appointed Montana Commission on Community Service were created in 1993 to promote and expand national service and volunteering in Montana.

Symposium Welcome

Campus Center, Thursday, March 8, 9:00am

Governor Steve Bullock

Steve Bullock, Montana's former attorney general, was elected Montana's 24th governor on November 6, 2012. Bullock, 49, has made better jobs, better education, and a more effective government his top priorities. Bullock was born in Missoula and raised in Helena. He attended public schools, graduating Helena High School in 1984. He received his undergraduate degree from Claremont McKenna College and his law degree with honors from Columbia University Law School in New York. Bullock and his wife Lisa have three children: Caroline, Alexandria and Cameron.



Introduction by Dan Ritter

Executive Director

Governor's Office of Community Service



A Helena native and alumnus of Carroll College, Dan brings business and leadership background to the Governor's Office of Community Service. Dan has worked as a realtor and as Communications Director for the Montana Chamber of Commerce, as well as owning and operating a small business. Dan accepted the Governor's appointment to serve as Executive Director in 2013.

Symposium Keynote

Campus Center, Friday, March 9, 9:00 am

Shannon Stober, Verve Exchange

Shannon Stober, owner of Verve Exchange, is an accomplished personal development facilitator and community service entrepreneur. Shannon works with thousands of individuals from a variety of sectors, is passionate about people and service, and strives to empower others with the skills needed to create positive change through leadership. Prior to launching Verve Exchange Shannon held staff positions with a variety of National Service organizations including the Montana Campus Compact, the Montana Conservation Corps, and the Governor's Office of Community Service. Shannon completed two-terms of service as an AmeriCorps VISTA after graduating from Fort Lewis College where she studied Sociology and Communication.



Introduction by Lt. Governor Mike Cooney



Mike Cooney became Montana's 32nd Lieutenant Governor in January 2016 when he was appointed by Governor Steve Bullock. Mike is a long time public servant and elected official, having served in both houses of the Montana legislature and three terms as Secretary of State prior to becoming Lieutenant Governor. He graduated from Butte High School and earned a bachelor's degree in 1979 from

the University of Montana.

Plenary Sessions

TRIBAL RELATIONS IN MONTANA

Jason Smith, *Governor's Director of Indian Affairs*
Campus Center, Thursday, March 8, 4:45 pm

Montana is home to 7 Indian Reservations and 12 tribes. Developing cultural understanding and improving state-tribal relations is critical to addressing needs on Indian Reservations. Learn from Jason Smith, Campus Corps AmeriCorps alum (06'), about best practices for serving Indian Country. This plenary session will provide valuable and historical information about Montana's indigenous peoples, as well as current and pressing issues in Indian Country.



REGIONAL NETWORKING

Campus Center, Thursday, March 8, 1:00pm

Are you ready to get out and explore Montana? Do you want to learn more about your community and how to stretch your stipend? Do you need help with your next service project? This session will give you the chance to meet with other members from your geographical region and to share information about your service, community, and adventures in Montana.

MORNING PLENARY

Conrad Anker, *Alpinist*
Campus Center, Thursday, March 8, 11:00am



Conrad Anker is a Bozeman-based alpinist and conservationist. He's climbed some of the world's wildest peaks, including three summits of Mount Everest, one of which was without supplemental oxygen. Anker is also civically active at home, serving on the boards of the Montana State University Leadership Institute, Protect Our Winters, Bozeman Ice Tower Foundation, Gallatin County Fair Board and the Alex Lowe Charitable Foundation, a Montana based non-profit that funds the Khumbu Climbing Center in Phortse, Nepal (www.alexlowe.org).

All-Star Alumni Panel

Led by Shannon Stober, *Verve Exchange*
Campus Center, Friday, March 9, 11:00am

This panel, consisting of some of Montana's most notable alums and allies, will explore innovative and nontraditional ways we can carry our commitment to service into the future. Panelists include LaNette Jones, co-owner of Katabatic Brewing in Livingston; Dr. Roch Turner, Director of Program Development for Bitterroot College in Hamilton; and Sarah Calhoun, Owner of Red Ants Pants, Director of the Red Ants Pants Foundation, and Producer of the Red Ants Pants Music Festival in White Sulphur Springs.

— Abby M. Zent Service Recognition —



Karen and Leroy Zent and the Governor's Office of Community Service are proud to present the Abby M. Zent Service Recognition, which encourages all citizens to engage in service to benefit others, and to continue serving throughout their lifetime.

Abby dedicated her life to service. She served two terms in AmeriCorps VISTA and remained active in service throughout her life. We are proud to honor **Ed Broaddus** and **Juliana Crowley** as the recipients of the inaugural Abby M. Zent Service Recognition.

Ed Broaddus served in AmeriCorps VISTA in the late 1960's on the Fort Peck Reservation. At Fort Peck, Broaddus is well-known in the community - from starting a little league to helping to establish the first newspaper on the reservation, he built relationships and simply asked what needed to be done, and kept on serving.



Juliana Crowley served in AmeriCorps VISTA in Sidney, Montana where she created and taught a disaster preparedness curriculum. Juliana has also served on the board of Blue Mountain Clinic, lead efforts to revive Missoula's Greek Festival, created care packages for refugees and served meals to Special Olympians.



Concurrent Breakout Sessions

Thursday, March 8

MOTIVATION FOR MISSION ACCOMPLISHMENT!

Joe Ryan / Rural Dynamics, Inc.

O'Connell 101, 10:00-10:50am

How is motivation playing out in your service? This session covers the basics of motivation, and the factors that allow an external idea to be fully adopted by the listener. Developing internal motivation that is really believed or organically held will help YOU accomplish your mission!

REDUCING FOOD DESERTS IN THE STATE ONE FRUIT TREE AT A TIME

Brent Sarchet / MSU Extension Office

O'Connell 102, 10:00-10:50am

Many members will be working in Food Desert communities —having some basic fruit growing knowledge will enable them to help establish more fruit production in Montana's communities. Attendees will be introduced to MSU Extension resources, fruit research, and the basics of growing tree fruit and small fruit in Montana.

BUILDING AN INCLUSIVE SERVICE EXPERIENCE

Kayla Szatkiewicz / Montana Campus Compact

O'Connell 106, 10:00-10:50am

Often AmeriCorps leaders are new to the communities they serve. This session will help AmeriCorps leaders develop a critical lens for how they fit into the community they serve, increase mutual respect, and develop skills in building successful, collaborative partnerships.

FANTASTIC GRANTS AND WHERE “YOU” FIND THEM!

Joe Naiman-Sessions / Montana State Parks AmeriCorps

O'Connell 107, 10:00-10:50am

In this session, National Service members will be introduced to locating alternative funding sources to help advance the projects of their service terms. This session will enable National Service members to know the parameters in which they can seek funding, give them resources on how to locate potential funders, and some tips and tricks on how to secure it.

MAKING YOUR MT EXPERIENCE: TOOLS & TIPS TO COMBAT HOMESICKNESS, AND INTEGRATE INTO A NEW COMMUNITY

Angela Davis, Casey Gallagher, Valerie Stacy / Big Sky Watershed Corps

All Saints Hall, 10:00-10:50am

This round table discussion will share tools and tips for National Service members to combat homesickness, skillfully integrate into their new communities, and make the most of their AmeriCorps experience. National Service members will have a chance to share what challenges they are facing, and discuss and validate their feelings and struggles.

ADDRESSING GAPS IN COLLEGE ACCESS & SUCCESS PROGRAMMING IN MT

Kelly Cresswell / Reach Higher Montana

O'Connell 101, 2:40-3:30pm

Understanding the education landscape is a critical component to your service – even if your primary focus is not specifically education. In this session, we'll share what we learned from our most recent study of college access and success programming in Montana. You'll learn about existing programs and efforts throughout Montana that may yield partners in your service, and about specific areas of need that may benefit from your ideas, passion, experience, and ingenuity.

QPR GATEKEEPER TRAINING FOR YOUTH SUICIDE PREVENTION: EFFECTIVE GATEKEEPING STARTS WITH YOU!

Dannette Fadness / Montana Campus Compact

O'Connell 102, 2:40-3:30pm

QPR (Question, Persuade, and Refer) Gatekeeper Training for Suicide Prevention is an educational program designed to teach lay and professional "gatekeepers" the warning signs of a suicide crisis and how to respond. Gatekeepers include anyone who is strategically positioned to recognize and refer someone at risk of suicide. The presentation will provide an overview of Montana, youth and national statistics and provide resources to support youth in crisis.

CRADLE TO CAREER PARTNERSHIP IN YOUR COMMUNITY

Laurie Bishop / Montana Afterschool Alliance

O'Connell 106, 2:40-3:30pm

This presentation explores how to understand and deepen the meaning of community partnerships by looking at the collective impact model. The presenter will illuminate the relevance of collective impact to Graduation Matters, a recent successful statewide initiative that was formed on the basis of multi-stakeholder collaboration, and use this framing as a window into how out-of-school programs can play a vital role in student success and how Montana Afterschool Alliance is working to help their impact grow.

MONEY MATTERS: LIVING ON AN AMERICORPS STIPEND AND BEYOND!

Summer Red / Financial Literacy Program Manager, Rural Dynamics

O'Connell 107, 2:40-3:30pm

How confident are you in your credit? Need more information on student loans? Do you know what you want to do in your Life After AmeriCorps (and, more importantly, how to pay for it)? We'll discuss the basics of budgeting, do a little future planning, and have plenty of time to answer all of your questions about finances for now and for life!

MONTANA'S NATURAL RESOURCE CONSERVATION NEEDS YOU AND ME!

John Tubbs / Director, Montana Dept. of Natural Resources & Conservation

All Saints Hall, 2:40-3:30pm

From mountains in the west, to prairies in the east, Montana is home to over 30 million acres of state and federal lands that rely on effective federal, state, and local partnerships to remain protected. This session will examine issues and innovation in natural resource conservation.

UTILIZING NATIONAL SERVICE RESOURCES IN ADDRESSING THE OPIOID CRISIS

Jeremy Brokaw, John Schlepp / Prevention Resource Center

O'Connell 101, 3:45-4:35pm

Substance use is a growing concern in the state of Montana, affecting individuals and families across the state. This presentation addresses some of those issues, including current efforts to specifically address opioids and opioid overdose, and examples and opportunities of how National Service members can become involved locally in addressing this ongoing health crisis.

COMMUNICATING WITH COMMUNITIES THROUGH THE MEDIA

Marissa Perry / Governor Bullock's Press Secretary

O'Connell 102, 3:45-4:35pm

Tired of looking at cat memes on the internet all day? You're in luck. Media can be a powerful tool in ensuring the success of your service, recruiting volunteers, or helping to create change or shift public opinion on a matter important to you. In this session, you will learn how to attract earned media and tricks to engaging an audience with social media.

MAKING THE MOST OF YOUR WEEKENDS: REGIONAL TOURISM IN MONTANA

Blythe Collings / Montana EnergyCorps

O'Connell 106, 3:45-4:35pm

Want to get more out of your time off? Then join us for a discussion of tourism opportunities and resources in Montana, an overview of "five ways to enjoy your region of Montana," and a presentation of what the Butte EnergyCorps team learned while doing these five things in our region.

FINDING YOUR PLACE IN THE 21st CENTURY CONSERVATION MOVEMENT

Martha Williams / Director, Montana Fish, Wildlife & Parks

O'Connell 107, 3:45-4:35pm

Join Montana Fish, Wildlife, and Parks Director Martha Williams for a discussion about the skills and qualities that are needed in tomorrow's conservation leaders and how that matches with the current and future state of the conservation movement. This conversation will explore opportunities and the landscape of the conservation in federal, state, and non-governmental sectors.

LINKING COMMUNITIES WITH FEDERAL AND STATE COMMUNITY DEVELOPMENT RESOURCES

Gus Byrom / Montana Department of Commerce

All Saints Hall, 3:45-4:35pm

This presentation provides participants with a brief overview of the principal federal and state grant and loan programs available to assist local communities with their greatest development needs. It focuses on economic development, infrastructure, and affordable housing, including primary tools to help communities establish their future vision and goals for community development.

Concurrent Breakout Sessions

Friday, March 9

WHAT'S NEXT: THE POWER OF YOUR STORYTELLING

Connor Harbison/ Montana Campus Compact AmeriCorps VISTA

O'Connell 101, 10:00-10:50am

Storytelling is the most effective way to communicate, and you too can be an expert storyteller. This talk will use examples from Star Wars and William Shakespeare to illustrate the best practices of storytelling. Learn how to tell a great story and engage your audience every time you tell the story of your service.

THE 8 PILLARS OF FINANCIAL GREATNESS: LIVING A VALUES-BASED LIFE

Kendra Edlin / Montana Credit Union Network

O'Connell 102, 10:00-10:50am

This is a financial literacy class based around living out a VALUES based life. Financial well being is important in all communities, from those who serve to those who use the services provided. The 8 Pillars of Financial Greatness program is a values-based approach to saving, budgeting, investing, and giving back to the community you live in.

AMERICORPS, LOOKING INWARD & MOVING FORWARD

Pete Brown/ AmeriCorps Alumnus

O'Connell 106, 10:00-10:50am

Has your service taken you outside of your comfort zone? How is your service impacting the values and perspectives you started with? Join AmeriCorps Alum Pete Brown in a thoughtful session that considers the unique service experience that each of us has in AmeriCorps, and managing expectations vs. reality in taking the experience with us through life.

UPNEXT: TOMORROW'S NONPROFIT LEADERS

Tina Bateman-Schlepp, Jeri Bucy/ Montana Nonprofit Association

O'Connell 107, 10:00-10:50am

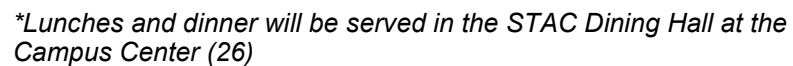
National Service members are a vital part of Montana's nonprofit community, and represent the future leaders of the sector. Join MNA for a roundtable-style discussion about your experience with, and perception of, nonprofit leadership. Plus: tips for pursuing your future in non-profit work.

THE SEGAL AMERICORPS EDUCATION AWARD: HOW TO GET THE MOST OF YOURS

Josh Vanek / Montana Campus Compact Network Director

All Saints Hall, 10:00-10:50am

AmeriCorps and VISTA alums receive an AmeriCorps Education Award as a benefit for successfully completing a term of service. We'll explore "how-tos" of maximizing an Ed Award, including Matching Institutions both in Montana and nationally, the Employers of National Service benefit and Non-Competitive Eligibility for federal positions.



[AmeriCorps State Programs in Montana](#)

Big Sky Watershed Corps (BSWC)

BSWC AmeriCorps members serve to improve at-risk ecosystems at the headwaters of our nation's greatest rivers, and mobilize volunteers to restore America's Great Outdoors. Big Sky Watershed Corps members serve statewide through a partnership with the Soil & Water Conservation Districts of MT, Montana Conservation Corps, and the MT Watershed Coordination Council. mtcorps.org/join/big-sky-watershed-corps-member/



Montana Energy Corps

Montana Energy Corps AmeriCorps members serve to address community energy needs by providing sustainable energy planning, education, hands on energy assistance and community volunteer engagement. energycorps.org

FoodCorps Montana

FoodCorps places 11 leaders in limited-resource schools where they conduct hands-on nutrition education, build and tend school gardens, and facilitate getting high-quality local food into public school cafeterias. FoodCorps.org



Justice For Montanans Project (JFMP)

Montana Legal Services Association's JFM empowers income eligible citizens to advocate for their legal rights and increase access to justice. AmeriCorps members perform direct services with clients, expand intake, aid in case management, develop outreach materials, address consumer needs, help survivors of domestic violence, and more. justiceformontanans.org

Montana Campus Compact (MTCC)

MTCC connects college student AmeriCorps members with First Generation College and low-income Montanans, helping open the doors to postsecondary education. MTCC is an affiliate of the national Campus Compact movement, with seventeen Montana colleges and universities actively engaging in community partnerships, service-learning, and volunteerism. Most of them match Segal Education Award! mtcompact.org/mtcc-ameriCorps



Montana Conservation Corps (MCC)

MCC brings people together to serve on conservation projects develop as leaders and citizens. For over 20 years MCC uses the power of service and crew dynamics to mobilize a new generation. MCC annually engages over 300 AmeriCorps members to live, learn, and serve outdoors while improving trails and habitat. mtcorps.org



Montana State Parks AmeriCorps (MSPA)

MPSA promotes healthy, active, and environmentally aware communities by enhancing park land, providing interpretive programs, building volunteer capacity, and strengthening community outreach. stateparks.mt.gov/ameriCorps/

planning grant in the focus area of Economic Opportunity. ruraldynamics.org

100 Fold Corps

100 Fold Corps trains architecture students and graduates to provide innovative and affordable services to charitable and non-profit organizations around the world. Members serve by providing nonprofits with conceptual designs, drawings, construction documents and more for facility improvement meant to help improve efficiency and save money. www.100foldstudio.org



Sponsored by Richland
County Health Department

Community in Action Corps

Community in Action Corps addresses needs in Eastern Montana communities affected by the oil boom. Specifically, the program will implement best practices to encourage workforce development, access to healthy food, and mental health issues by engaging partners in the community and encouraging local volunteerism to increase collaboration and promote a better quality of life in Eastern Montana. <http://richlandcountyhealth.org/>



AmeriCorps*VISTA (Volunteers In Service To America)



Billings Metro VISTA Project (BMVP)

BMVP AmeriCorps VISTA serve with passion and commitment to mobilize local resources in Billings, MT and give people in poverty the tools they need to help themselves. ci.billings.mt.us



Montana Campus Compact (MTCC)

MTCC AmeriCorps VISTAs serve from Montana college campuses and in partnership with community & faith-based organizations, nonprofits and schools. MTCC VISTAs serve closely with community groups to address poverty problems involving housing, school performance, and hunger. mtcompact.org



Prevention Resource Center (PRC)

PRC connects communities, State Prevention Programs, and AmeriCorps VISTA statewide. Hosted by the Dept. of Public Health & Human Services, PRC VISTAs serve to keep children, communities and families resilient against risks such as unintended & unhealthy pregnancies, child abuse & neglect, substances, crime and violence, and high school dropouts. PRC VISTA Project promotes the safety and well-being of all. prevention.mt.gov

Rural Dynamics Inc. (RDI)

AmeriCorps VISTA project is guided by the mission to bring financial security to all Montanans. VISTAs develop financial literacy programs, serve to increase access to affordable housing, and assist people to secure a meaningful income. RDI VISTAs partner with local agencies to reduce poverty and strengthen community volunteerism. ruraldynamics.org



VISTA
Volunteers In Service To America

[AmeriCorps National Direct Programs in Montana](#)

Jesuit Volunteer Corps Northwest (JVCNW)

JVCNW engages 23 AmeriCorps members to serve in solidarity with high need communities. Most members serve in rural towns to boost educational achievement among Native American children, while others serve in domestic violence shelters, mental health clinics, and other localities. JVCNW serves others, examines and acts upon the causes of social and environmental injustice, to promote peace, and to build a spirit of togetherness. jvcnorthwest.org



Student Conservation Association (SCA)

SCA members serve with resource management agencies, earning skills and gaining experience, to make a contribution to our natural and cultural treasures. theSCA.org



[AmeriCorps NCCC in Montana](#)
National Civilian Community Corps (NCCC)

AmeriCorps NCCC Pacific Region



NCCC's mission is to strengthen communities and develop leaders through team-based national service. AmeriCorps NCCC Pacific Region Campus is based in Sacramento, CA and serves WA, OR, NV, CA, WY, MT, HI, AK, ID, UT, and the Pacific Territories. americorps.gov/nccc

Thank You!

The 9th Annual ServeMontana Symposium is only possible with the help of our sponsors, program staff, Carroll College, Helena Food Share, Governor and First Lady Steve and Lisa Bullock, Lt. Gov. Mike Cooney, Conrad Anker and his team, Jason Smith, the CNCS Montana Office, and many more. A special thanks goes to our Symposium Planning Committee—Ashley Burke, Kyan Bishop, Emilia Emerson, Jason Forges, Jackie Girard, Greg Hewitt, Carly Hosford-Israel, Ted Irvin, Kami Kirchberg, Joe Naiman-Sessions, Greg Ross, John Schlepp, , and Anna Yeagle. Finally, thanks to all the AmeriCorps members who serve in Montana and Get Things Done!

NOTES

[illegible]

***Visit serve.mt.gov for a list of speaker bios and session handouts after the ServeMontana Symposium**



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#GettingThingsDone

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